QUOTATION TERMS AND CONDITIONS FOR HIRE ITEMS

(FULL TERMS AND CONDITIONS ARE AVAILABLE UPON REQUEST)

GENERAL

Only written Purchase Orders on Company letter headed paper will be accepted. An Order Acknowledgement will be issued upon acceptance of this Order.

Carriage and packaging charges are always charged extra and, where possible, are stated on the quotation. Purchase Orders should make an allowance for such charges.

QUOTATIONS

Quotations and offers are valid for 30 days from date of quotation although W Christie reserve the right to withdraw our offer at any time. Prices are based on the quantities requested at the time of enquiry. If a partial Order is placed, prices may be affected.

Weekly rates are based on a 7 day week. Weekends and Bank Holidays are not exempt. Prices are per calendar day and are not determined by the time of delivery or pick up. i.e. tools delivered or collected at 4pm will still incur a daily charge.

All quotations, which would be invoiced to a UK based Company, are subject to VAT at rate ruling at time of invoicing.

DELIVERY, COLLECTION AND OFF HIRE

All delivery times quoted are correct at time of quotation but may vary at time of ordering. W Christie will endeavour to despatch the Order contents within the stated delivery date. Should a delay occur beyond the control of W Christie, a reasonable extension of time shall be given and the Customer shall make no claim regarding costs arising from this delay. W Christie will accept no penalties.

W Christie offer a collection service as a courtesy only. When requested, W Christie will make the necessary collection request with a carrier of our choosing. This cost will be added to the invoice. However, W Christie will not be responsible if items are not collected or delayed for any reason. Ultimately, return of hire tooling is the responsibility of the Customer.

For all hires it is the responsibility of the hirer to off hire and arrange return of all items. Off hire requests must be sent to our office in writing, and hire charges will be ongoing until this is received. If you do request for W.Christie to collect the hire tooling, the courier will not be booked until a written request is received. Should a courier not arrive as specified, the hirer must notify W.Christie of the failed collection.

PAYMENT TERMS

For account holders, payment terms are nett 30 days from date of invoice (subject to credit status).

For non-account holders, W Christie require a two week deposit (cleared funds) prior to despatch.
If required, W Christie can issue a proforma invoice against your order. If the equipment is not required for the full two week period, a credit will be issued for the balance (minus any repair and carriage charges) once the tooling has been returned and assessed.

Accepted payment methods are:-

- Credit Card (UK registered cards only)
- BACS/CHAPS (bank transfer)

Note: First transactions must still be supplied on a 'cleared funds' basis. Thereafter, W Christie offer all customers the opportunity to open a monthly trade credit account (subject to status).

Overseas customers are liable for all payment/bank charges incurred when making payment

FAULTY TOOLING

Should problems occur with hire tools whilst on hire, W Christie will arrange to exchange the tooling. Faulty tools will then be examined to determine the cause of the fault and, depending on the outcome, may be subject to additional costs ie repair costs, extra carriage costs etc which will be added to your final invoice.

Should tools be returned faulty, regardless of whether W Christie have been advised of a fault or not, the same inspection rule will apply and charges will be advised and added accordingly.

REPAIRS

Upon completion of hire, equipment is assessed. If the equipment is found to be damaged or components are missing, a letter will be sent advising of the charges. These charges will then be added to the final invoice.
The damaged items are retained in W Christie's stores for inspection, if desired, for a period of 6 weeks from the date of notification.

CANCELLATION

Should the purchase order be cancelled at any stage of the transaction, a cancellation fee will apply. Charges will be proportionate to the amount of work undertaken at the time of cancellation & charges will be calculated accordingly.