CHRISTIE
TOTAL TORQUE SOLUTIONS

QUOTATION TERMS AND CONDITIONS FOR REPAIR ITEMS (INCLUDES SERVICE, CALIBRATION & MODIFICATION)

(FULL TERMS AND CONDTIONS ARE AVAILABLE UPON REQUEST)

GENERAL

Only written Purchase Orders on Company letter headed paper will be accepted. An Order Acknowledgement will be issued upon acceptance of this Order.

Carriage and Packaging charges are always charged extra and, where possible, are stated on the quotation. Purchase Orders should make an allowance for such charges.

Damaged or unwanted items and parts are held by W Christie for a maximum period of 3 months.

QUOTATIONS

Quotations and offers are valid for 60 days from date of quotation, unless stated otherwise, although W Christie reserve the right to withdraw our offer at any time. Prices are based on the quantities requested at the time of enquiry. If a partial Order is placed, prices may be affected.

An inspection charge is applied for all items which have been inspected by W Christie. This charge will be waived if repair work is approved.

All repair quotations are estimated and prices may vary upon final inspection of tooling.

A full breakdown of parts required is available upon request.

Where a price has been advised, if an acceptance has not been received within 1 month, W Christie will contact the customer again with a revised cost (if applicable). If after a further 1 month, a response has not been received, W Christie reserve the right to write off the equipment.

All quotations, which would be invoiced to a UK based Company, are subject to VAT at rate ruling at time of invoicing.

DELIVERY & COLLECTION

All delivery times quoted are correct at time of quotation but may vary at time of ordering. W Christie will endeavour to despatch the Order contents within the stated delivery date. Should a delay occur beyond the control of W Christie, a reasonable extension of time shall be given and the Customer shall make no claim regarding costs arising from this delay. W Christie will accept no penalties.

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W Christie offer a collection service as a courtesy only. When requested, W Christie will make the necessary collection request with a carrier of our choosing. This cost will be added to the invoice. Please ensure that your Company has a 'Temporary Removal Clause' included in your insurance policy to cover goods whilst in transit to and from our premises.

WARRANTY

Repair/service work is guaranteed for 90 days from date of despatch.

UNREPAIRED ITEMS

If upon inspection we identify that the tooling requires any repairs and you as the customer decide that you do not wish to proceed with the remedial work, please be aware that we will not rebuild the tool and the tool will be supplied back to you in bits. If the repairs have not been undertaken we deem the tool to be unsafe to use, therefore legally we cannot build the tool back up as we would be liable if the tool was used and any accidents were to happen as a result.

PAYMENT TERMS

For account holders, payment terms are nett 30 days from date of invoice (subject to credit status).

For non-account holders, cleared funds are required at time of Ordering. Accepted payment methods are:-

- Credit Card (UK registered cards only)
- BACS/CHAPS (bank transfer)

Note: First transactions must still be supplied on a 'cleared funds' basis. Thereafter, W Christie offer all customers the opportunity to open a monthly trade credit account (subject to status).

For the supply of non-standard items, we may require pro-forma payment, or an initial deposit, and/or staged payments thereafter. This is particularly applicable, but not exclusive, to new and non-established customers.

Overseas customers are liable for all payment/bank charges incurred when making payment

EXPORT DOCUMENTATION AND REQUIREMENTS

Export documentation such as Certificates of Origin or Legalised Invoices are charged extra and will only be quoted when requested at enquiry stages. If this is not requested but required at a later stage, the Customer is expected to cover the extra charges they will incur. The same rule will apply for special packaging material and any other particular requirements.

All export quotations are based on ex works incoterms.

Prices do not include any tariffs, duties, fees, import taxes, or similar governmental charges (collectively, the "Import Charges"). All Import Charges shall be the sole responsibility of Buyer. Buyer shall be responsible for determining the applicability and amount of any Import Charges and for compliance with all import laws and regulations. Seller makes no representation, warranty, or guarantee regarding tariff classification, country of origin determinations, or the applicability or amount of Import Charges – *17/07/26*