CHRISTIE
TOTAL TORQUE SOLUTIONS

QUOTATION TERMS AND CONDITIONS FOR SALE ITEMS (STANDARD AND NON-STANDARD ITEMS)

(FULL TERMS AND CONDTIONS ARE AVAILABLE UPON REQUEST)

GENERAL

Only written Purchase Orders on Company letter headed paper will be accepted.
An Order Acknowledgement will be issued upon acceptance of this Order.

Carriage and Packaging charges are always charged extra and, where possible, are stated on the quotation. Purchase Orders should make an allowance for such charges.

Items which are made specifically to customer's requirements will be deemed as non-standard and therefore will not be subject to our normal guarantee.

QUOTATIONS

Quotations and offers are valid for 60 days from date of quotation, unless stated otherwise, although W Christie reserve the right to withdraw our offer at any time. Prices are based on the quantities requested at the time of enquiry. If a partial Order is placed, prices may be affected.

Prices are generally fixed for standard sale items but we reserve the right to adjust prices if there are any significant cost increases which are beyond our control. Specialist quotations, which may require prototypes, are estimated for budgetary purposes and may change significantly.

All quotations, which would be invoiced to a UK based Company, are subject to VAT at rate ruling at time of invoicing.

DELIVERY TIMES

All delivery times quoted are correct at time of quotation but may vary at time of ordering. W Christie will endeavour to despatch the Order contents within the stated delivery date. Should a delay occur beyond the control of W Christie, a reasonable extension of time shall be given and the Customer shall make no claim regarding costs arising from this delay. W Christie will accept no penalties.

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WARRANTY

W Christie (Ind) Ltd tooling is supplied with 12 months warranty from date of purchase. Warranty is valid for material/component failure, under normal working conditions but will not cover damage caused by misuse, abuse or operation in contravention to the appropriate operating instruction. Warranty will only be considered if the complete tool with all its components and ancillary items are returned to W Christie for assessment. (This includes, where appropriate, Lubro control unit and hose, sockets, reaction plates, square drive, power packs with hoses and activation unit etc…)

PAYMENT TERMS

For account holders, payment terms are nett 30 days from date of invoice (subject to credit status).

For non-account holders, cleared funds are required at time of Ordering. Accepted payment methods are:-

- Credit Card (UK registered cards only)
- BACS/CHAPS (bank transfer)

Note: First transactions must still be supplied on a 'cleared funds' basis. Thereafter, W Christie offer all customers the opportunity to open a monthly trade credit account (subject to status).

For the supply of non-standard items, we may require pro-forma payment, or an initial deposit, and/or staged payments thereafter. This is particularly applicable, but not exclusive, to new and non-established customers.

Overseas customers are liable for all payment/bank charges incurred when making payment

ORDER AMENDMENTS/REVISIONS/CANCELLATIONS

Order amendments which may be due to specification changes, addition of further items, incorrect or insufficient information, incorrect supply of samples etc which result in changes to quoted items, may incur extra costs.

If changes to specifications (as above) result in suspension or withdrawal of supply, customers will be responsible for a percentage of the Order value which will be decided at W Christie's discretion.

Should the purchase order be cancelled at any stage of the transaction, a cancellation fee will apply. Charges will be proportionate to the amount of work undertaken at the time of cancellation & charges will be calculated accordingly.

EXPORT DOCUMENTATION AND REQUIREMENTS

Export documentation such as Certificates of Origin or Legalised Invoices are charged extra and will only be quoted when requested at enquiry stages. If this is not requested but required at a later stage, the Customer is expected to cover the extra charges they will incur. The same rule will apply for special packaging material and any other particular requirements.

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All export quotations are based on ex works incoterms.

Prices do not include any tariffs, duties, fees, import taxes, or similar governmental charges (collectively, the “Import Charges”). All Import Charges shall be the sole responsibility of Buyer. Buyer shall be responsible for determining the applicability and amount of any Import Charges and for compliance with all import laws and regulations. Seller makes no representation, warranty, or guarantee regarding tariff classification, country of origin determinations, or the applicability or amount of Import Charges

RETURNS

Christie’s will only accept returned items which are standard, non-modified, stock items. The item must be in pristine condition. Returned items will be subject to a 15% restocking charge.

TITLE & RISK

Title to the Goods will pass to the customer once W Christie (Ind) Ltd has received payment in full, for the Goods.

17/07/26